

Refund Policy for TestMitar.com

Refund Policy

TestMitar.com is committed to providing a fair and transparent refund policy for users of our educational portal, which offers news about notifications, results, blogs on job exam preparation, and mock tests. This Refund Policy outlines the conditions under which refunds may be requested and processed. Please read this policy carefully before purchasing any paid services or products on TestMitar.com.

1 Eligibility for Refunds

1. **Paid Services:** Refunds may be considered for paid services, such as premium mock tests or subscription-based access to exclusive content, under the following conditions:
 - **Technical Issues:** If you experience a technical issue (e.g., inability to access purchased mock tests or content due to platform errors) that cannot be resolved by our support team within a reasonable time.
 - **Incorrect Charges:** If you were charged incorrectly or for a service you did not receive.
 - **Dissatisfaction with Service:** Refunds for dissatisfaction may be considered within 7 days of purchase, provided you have not accessed more than 10% of the purchased content (e.g., mock tests or premium resources).
2. **Non-Refundable Services:** The following are non-refundable:
 - Free services or content, including news, blogs, or free mock tests.
 - Services fully consumed or completed (e.g., mock tests that have been taken or premium content fully accessed).
 - Subscriptions or services after the 7-day refund window has expired.

2 Refund Request Process

1. **Submitting a Request:** To request a refund, contact our support team at support@testmitar.com within 7 days of your purchase. Include the follow-

ing details:

- Your full name and registered email address.
 - Order ID or transaction details.
 - Reason for the refund request.
2. **Review Process:** Our team will review your request within 5 business days. We may request additional information to verify eligibility.
 3. **Refund Issuance:** If approved, refunds will be processed to the original payment method within 10 business days. Processing times may vary depending on your payment provider.

3 Non-Refundable Circumstances

Refunds will not be issued in the following cases:

- Failure to meet eligibility criteria outlined above.
- Change of mind after significant use of the service or content.
- Failure to comply with the website's Terms and Conditions.
- Issues arising from user-side technical problems (e.g., incompatible devices or internet connectivity issues).

4 Cancellations and Subscription Modifications

1. **Subscription Cancellations:** If you have subscribed to a recurring service, you may cancel your subscription at any time through your account settings. Cancellation will take effect at the end of the current billing cycle, and no further charges will be applied.
2. **No Partial Refunds:** Partial refunds for unused portions of a subscription period are not provided unless required by applicable law.

5 Contact Information

If you have any questions or concerns about this Refund Policy, please contact us at:

- Email: support@testmitar.com
- Website: <https://www.testmitar.com>

6 Changes to Refund Policy

TestMitar.com reserves the right to modify this Refund Policy at any time. Changes will be effective upon posting on the website. Your continued use of TestMi-

tar.com after such changes constitutes acceptance of the updated policy.

7 Governing Law

This Refund Policy is governed by the laws of India. Any disputes arising from this policy or your use of TestMitar.com shall be resolved in the courts of New Delhi, India.